



New Zealand
VETERANS'
AFFAIRS
Te Tira Ahu Ika A Whiro



Veterans' Rehabilitation Strategy

Kia ora Stephanie Slater April 2019

Agenda



- Overview of Veterans' Affairs
- Veterans' Rehabilitation Strategy
- Impact of Operations Service and Transition
- Case Studies

Our Mission



“Ensuring veterans get the support, recognition, entitlements and services available to them so they lead a healthy and productive life.”



Our role

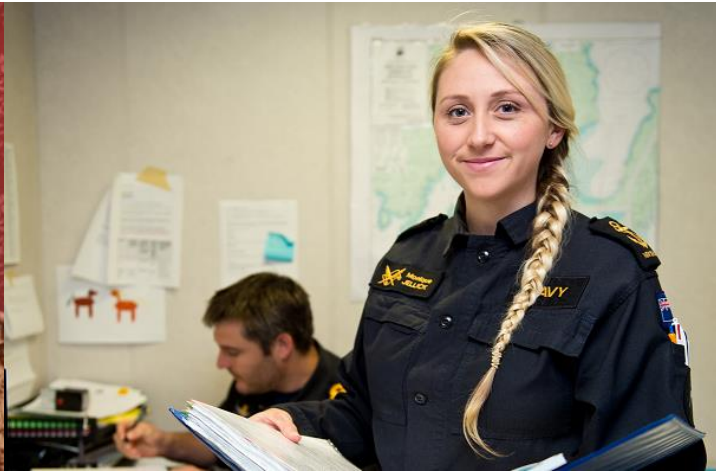


We are part of
New Zealand Defence Force
supporting veterans.

We have our own
Minister for Veterans,
our own Veterans' Support
legislation, and designated budget.



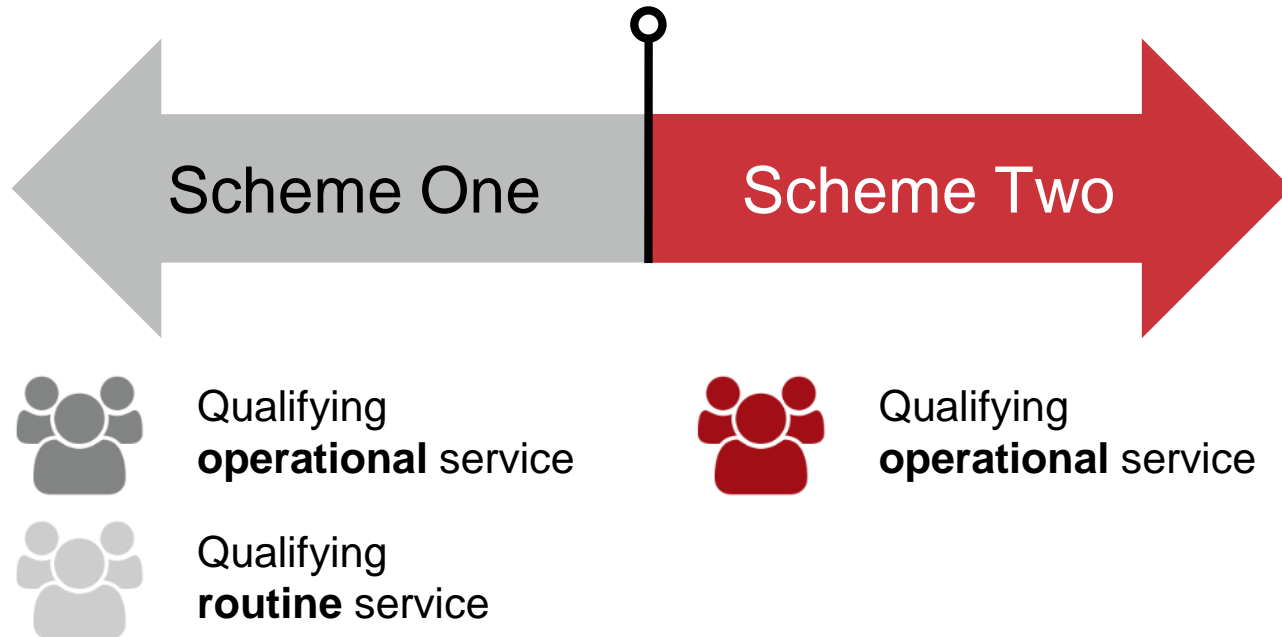
Who is a veteran?



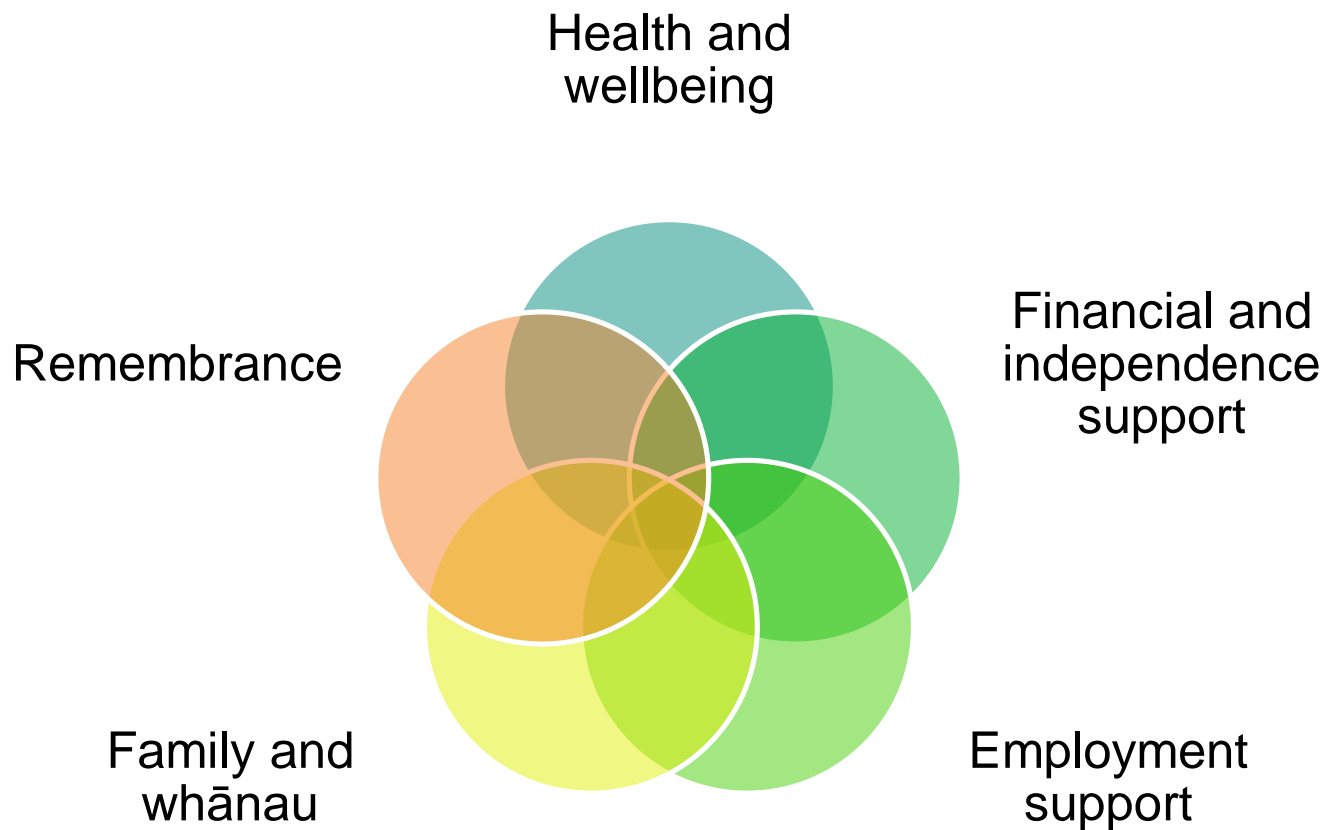
Qualifying



1 April 1974



What we provide



Our work at a glance



30,000+

Qualifying current and ex-service personnel

183

Services
Cemeteries



71

VA Staff



38,000

Calls to the
Enquiry Line
each year



\$289m

Annual spend

3,600

Veterans receiving
VIP home services



3,300

Veterans actively
case managed

May 2018



- Veteran Centric
- Trusted
- Integrated
- Collaborative

The image shows the cover of a document titled 'The Veteran Rehabilitation Strategy 2018-2021'. The cover features a silhouette of a person running on a hill. The title is in large, bold, black letters. Below the title, the years '2018-2021' are printed in red. At the bottom left, there is a logo for 'A FORCE FOR NEW ZEALAND' which includes a circular emblem with a stylized 'A' and the text 'A FORCE FOR NEW ZEALAND'. The document is placed on a surface next to a white cup with a red flower design.

The Veteran Rehabilitation Strategy

2018-2021



www.veteransaffairs.mil.nz

Roundtable



In service



Strengths





Timeline – key risk point Retire

Transition



4 years
post
trauma

Life events



retirement

dementia

aging



Access to treatment



- Treatment must be of a standard generally accepted in New Zealand, and must be provided by a qualified practitioner
- We must use public services or standard provision (e.g. ACC) 1st
- GP's are a veterans' first point of contact for any condition – this approach ensures all health-related issues are being assessed and treated appropriately
- Private specialist care is funded where treatment is not available through the public health system, or where waiting would affect the veterans' health or independence.
- Veterans' Affairs fully funds treatment and prescriptions for service-related conditions

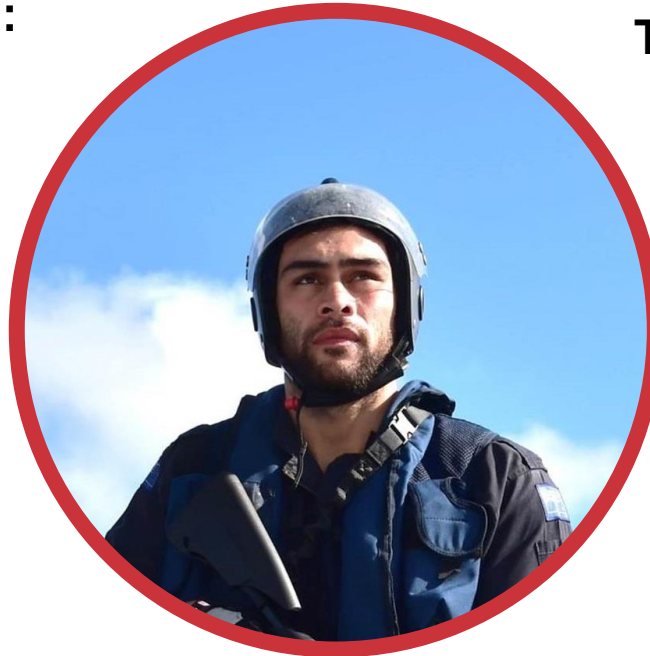


Established 'One Team':

- Local key worker
- Vocational Provider
- NGO budget advisor



Counselling for partner



Training for the new role



First line response



Treatment for wrist



GP – medical overview

What can I do?



-
- Start by asking – ‘Have you served’
 - Direct them to the Eligibility Checker: website
 - They can ask for their service record from:
nzdf.mil.nz – Personnel Records & Medals
and Archives
 - They can phone the enquiry line
 - They can fill out an application for a condition
 - You can fill in and sign the medical section

Contact us



Freephone 0800 483 8372

veterans@nzdf.mil.nz

Or visit:

www.veteransaffairs.mil.nz