## Hello All

PHARMAC has requested the Ministry and Sector to enhance the Special Authority System to enable all eligible practitioners to apply for Special Authority pharmaceuticals for their patients online. The enhancements will allow users such as Doctors, Nurse Practitioners and Dietitians to submit requests/applications using the Ministry based online, and manual systems. To enable the change the Ministry also undertook an upgrade of the Special Authority web services platforms to ensure future capability and compatibility with our sector facing customers.

We are pleased to report the Ministry of Health is on track to deliver the Ministry's Special Authority system enhancements. It is planned the enhancements will allow Dietitians and Nurse Practitioners to submit Special Authority applications online by 21 November 2011. The Information Delivery and Operations Directorate (Special Authority Maintenance Project) has, and will continue to work closely with PHARMAC and HealthLink to achieve a successful production deployment.

The project wishes to provide all users of the Special Authority systems an early notification of the pending outage required to roll-out the changes. The outage is scheduled to occur from Friday 6pm 18 November, to 3pm 20 November 2011

The project is now focusing on developing and providing information packages to all internal and external users of the Special Authority systems. The documentation will provide an overview of the enhancements made to the online systems so you will know what these are in advance of 18 November.

Further communication will follow explaining in more detail the "When", 'Why", "How". The project understands the disruption these activities cause, and will endeavour to minimise the number of outages to implement the improvements.

If you have any questions regarding the project, or the pending outage, please contact us on 0800 505 125.

Please feel free to forward this notification to any other parties who would benefit from this information.

Kind regards Niki Anderson Manager, National Contact Centre

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